



## California Privacy Notice

Last Updated: 11-28-23

### Additional California Privacy Notice

In addition to Chemours' Global Privacy Notice, pursuant to the California Consumer Privacy Act of 2018 ("CCPA"), this privacy notice describes the Personal Information (as defined below) The Chemours Company and its affiliates ("we" or "Chemours") have collected or processed about California residents in the past twelve months in connection with our website or mobile application (collectively, the "Services"), how we use, share, and protect that Personal Information, and what your rights are concerning Personal Information that we collect or process.

**Personal Information.** For the purposes of this privacy notice, Personal Information ("PI") has the meaning given to it in Cal. Civ. Code §1798.140(o) as "information that identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household."

### Sources of Personal Information

Personal Information from you may be collected through:

- Our interactions with you, such as through our website, our mobile or computer applications, social media, your participation in contests, promotions, and surveys, and any other offline interactions (e.g. when you attend one of our trade shows or place an order over the phone). This includes any information you may give us;
  - When you visit our website or social media accounts, or use our App or participate in one of our blogs or forums
  - When you create an online user account with us
  - When you register for subscriptions, join our technology forum or otherwise authorize us to communicate with you
  - When you contact us for additional information
  - When you raise a complaint or question, for example to our Hotline or our privacy email address
  - When you participate in a contest, promotion, sweepstakes, survey or other promotion
  - When you create a business account with us
  - When you order a product or service
  - When you register your purchase of a Chemours product, submit a warranty card, or

otherwise communicate with us regarding a product or service

- When we conduct market research, meet you at a trade show or other event
  - When you provide your personal details to our Investor Relations team
  - When you visit one of our locations and must establish your identity to gain access
  - Through your browser
  - Using cookies
- In the context of your working/employment relationship with us; and
  - Other sources, including publicly available databases and other publicly available third-party sources, joint marketing partners, service providers, and social media platforms.

### **Categories of Personal Information We Collect and Share, and For What Purposes**

Depending on our relationship with you, we may have collected and/or shared the following categories of Personal Information in the past 12 months:

- Identifiers, such as name, contact information, online identifiers, and possibly other government-issued ID numbers;
- Personal Information, as defined in the California customer records law, such as name, address, telephone number, email, profile picture, social media account ID, employee ID, date of birth, passwords and reminder questions/answers, banking and other financial information;
- Characteristics of protected classifications under California or federal law, such as sex, marital status, age, race, disability, medical conditions, sexual orientation, gender identity and expression, citizenship, primary language, immigration status and military/veteran status;
- Commercial information, such as transaction information and purchase history;
- Biometric information, such as fingerprints and voiceprints;
- Internet or network activity information, such as browsing history and interactions with our website;
- Geolocation data, such as device location and IP location;
- Audio, electronic, visual, and similar information, such as call and video recordings;
- Professional or employment-related information, such as work history and prior employer;
- Education information subject to the federal Family Educational Rights and Privacy Act, such as student records; and
- Inferences drawn from any of the Personal Information listed above to create a profile about, for example, an individual's preferences and characteristics.

We may use this Personal Information to operate, manage, and maintain our business, to conduct research, to provide our products and services, for our employment and vendor management purposes, and to accomplish our business purposes and objectives, including the following:

- Personal Information to develop, improve, repair, and maintain our products and services and to fulfill your requests;
- to monitor the usage of our services;

- to personalize, advertise, and market our products and services;
- to conduct research, analytics, and data analysis;
- to maintain our property;
- to undertake quality and safety assurance measures;
- to conduct risk and security control and monitoring;
- to detect and prevent fraud;
- to perform identity verification;
- to perform accounting, audit, and other internal functions, such as internal investigations;
- to carry out corporate transactions, such as mergers, joint ventures or acquisitions;
- to comply with law, legal process, and internal policies, maintain records;
- to exercise and defend legal claims;
- in any other way we may describe when you provide the information; and
- for any other purpose with your consent.

#### **Disclosures Made to Third Parties**

We will not share any PI that we have collected from or about you with any third party except as described in this privacy Policy.

#### Information Shared in Order to Provide our Services

We may share your PI to the extent necessary to operate the Sites. This includes, but is not limited to, updating, securing, and troubleshooting, as well as providing support.

#### Information Shared with Our Service Providers

We may engage third-party services providers to work with us to administer and support our business. These third-party services providers have access to your PI only for the purpose of performing services on our behalf. Examples include hosting our web servers, analyzing data, providing marketing assistance, processing credit card payments, and providing customer service. These companies and individuals may be located in a country whose data protection legislation is different from your country, and they will have access to your Personal Information as necessary to perform their functions, but they may not share that PI with any other third party or use that data for any other purpose.

#### Information Disclosed in Connection with Business Transactions

We may disclose PI to a third party in the event of reorganization, merger, sale, joint venture, assignment, transfer, or other disposition of all or any of our business, assets, or stock, including in connection with bankruptcy or similar proceedings.

### Information Shared with third parties to market their products or services

If you have not opted out of these disclosures, we may disclose your PI to third parties to market their products or services to you. Such third parties are contractually required to only use such information for the purposes for which we disclosed it to them.

### Information Disclosed for Our Protection and the Protection of Others

We may disclose your PI if legally required to do so, pursuant to a request from a governmental entity, or if we believe in good faith – after considering your privacy interests and other factors – that such action is necessary to:

- 1) Conform to legal requirements or comply with legal processes (including subpoenas);
- 2) Enforce or apply our terms of use and other agreements, including for billing and collections purposes;
- 3) Protect our property rights, rights and safety or property, rights and safety of a third party, our affiliated companies, or the public in general; or
- 4) Stop any activity that we consider illegal, unethical, or legally actionable.

### Information Disclosed in an Aggregated or Anonymized Manner

We also share information about visitors to the Sites with our partners, other site visitors, and other third parties so that they can understand you and how you use the sites in order to serve advertisements to you on our sites or other sites with which we have a business relationship. However, such information is not considered PI because it is anonymized and aggregated in such a way that it cannot reasonably be linked back to you.

### Information Disclosed to Others in Accordance with Your Preferences

We may disclose such PI to third parties if you consent to such disclosure. For example, when configuring your profile, you may have the option to indicate that you would like to receive information about the opportunities, products or services of third parties.

#### **“Sales” of Personal Information**

We do not sell Personal Information for purposes of the CCPA.

For purposes of this Privacy Statement, “sold” or “sale” has the meaning given to it in Cal. Civ. Code § 1798.140(t) as “the disclosure of Personal Information for monetary or other valuable consideration but does not include, for example, the transfer of Personal Information as an asset that is part of a merger, bankruptcy, or other disposition of all or any portion of our business.”

#### **Right to Disclosure of Information**

If you are a California resident, you have the right to request that we disclose certain information regarding our practices with respect to Personal Information. If you submit a valid and verifiable request and we confirm your identity and/or authority to make the request, we will disclose to you any of the following at your direction:

- The categories of Personal Information we collected about you and the categories of sources

from which we collected such Personal Information in the last 12 months;

- The specific pieces of Personal Information we collected about you in the last 12 months;
- The business or commercial purpose for collecting Personal Information about you; and
- The categories of Personal Information about you that we otherwise shared or disclosed, and the categories of third parties with whom we shared or to whom we disclosed such Personal Information (if applicable).

### **Right to Delete Personal Information**

You have the right to request that we delete any of your Personal Information collected from you and retained, subject to certain exceptions. Upon receiving a verified request to delete your Personal Information, we will do so unless otherwise authorized by law. Please note that a request to delete Personal Information may result in us terminating you or your Authorized User from further access to our Services.

### **Right to Non-Discrimination**

You have the right to be free from unlawful discrimination for exercising your rights under the CCPA.

### **Right to Opt Out of Sales of Your Personal Information**

You have a right to opt-out of the sale of your Personal Information. You may, at any time, direct businesses that intend to sell your Personal Information to third parties not to sell your Personal Information. We do not sell your Personal Information and therefore do not provide any mechanism for you to exercise the right to opt out.

### **How to Exercise these Rights**

You may submit a verifiable consumer request to us for disclosure or deletion of Personal Information by emailing us at [privacy-office@chemours.com](mailto:privacy-office@chemours.com).

Alternatively, you may call us at 302.773.3421

We will respond to verifiable requests for disclosure or deletion of Personal Information free of charge.

In order to protect your privacy and the security of your Personal Information, we verify consumer requests by contacting the administrator of the User that is listed on our records for that User. Any additional verification-related information you provide will be used only to verify your identity and not for any other purpose.

You may designate an authorized agent to make requests on your behalf. You must provide an authorized agent written permission to submit a request on your behalf, and we may require that you verify your identity directly with us. Alternatively, an authorized agent that has been provided power of attorney under Probate Code sections 4000-4465 may submit a request on your behalf.

### **Updates to this Notice**

The "Last Updated" legend at the top of this Privacy Notice indicates when this Privacy Notice was last revised. Any changes will become effective when we provide you with or post the revised Privacy Notice.