



PRIVACY Policy and Statement

Last Revised: November 27, 2023

This policy is reviewed annually to ensure continued relevance and updated if significant changes occur.

The Chemours Company FC, LLC and its affiliates (“Chemours”) share your concerns about privacy issues, and we want you to be familiar with how we collect, use and disclose information. Together with Chemours’ Global Information Privacy Policy, this Privacy Statement describes Chemours’ practices in connection with information that we collect through the website or mobile application owned and controlled by Chemours from which you are accessing this Privacy Statement (respectively, the “Services”), as well as offline where notice is legally required. By providing Personal Information to Chemours, you agree to the terms and conditions of this Privacy Statement.

This Privacy Statement does not apply to personal information you provide when applying for a job; that personal information is governed by the Chemours Applicant Privacy Notice available when you apply. If you are an employee, your personal information is governed by the Employee Privacy Notice collected for employment-related purposes, which is available by contacting Privacy-Office@Chemours.com or through Human Resources, or on our intranet.

Chemours is committed to working with you to obtain a fair and rapid resolution of any questions or concerns you might have regarding this Privacy Statement or our collection or use of your personal information. Please contact us at Privacy-Office@chemours.com. We provide additional information about your choices, rights, and options in the Choices / Options / Control of Your Personal Information section, below.

What We Mean By Personal Information

Personal Information (“PI”) is information that identifies you as an individual or that can be used to identify you when combined with other available information about you. We collect PI when you interact with us online and/or participate in various opportunities that we provide. We may combine PI that we collect about you with PI you provide to Chemours through other sources, such as product registrations, inquiries, or marketing events. We will use the combined PI in accordance with this Privacy Statement for as long as it is combined.

Collection and Use of Information

Our primary goal in collecting information is to provide and improve the Services, to administer your use of the Services, to enable you to enjoy and easily navigate the Services and to respond to your inquiries submitted via the Services.

This information may include your:

- Name
- Postal address (including billing and shipping addresses)
- Telephone number
- Biometric information
- Email address
- Credit and/or debit card number
- Vendor or Customer tax ID numbers
- National ID number such as Social Security Number
- Purchase history
- Banking Information, such as account and routing numbers
- Passwords and reminder questions and answers
- IP Address
- Browser information
- Device used to access the Services
- Application version
- Device ID
- Geolocation

Chemours collects Personal Information when you participate in various opportunities that we provide, such as:

- When you order a product or service, apply for credit, or make a request
- When you register your purchase of a product
- When you submit a warranty card
- When you register for subscriptions, technology forums or other communications through the Site or App
- When you participate in a contest, promotion, sweepstakes, survey or other promotion
- When you participate in a blog or forum
- When we conduct market research, meet you at a trade show or other event
- When you visit our locations and must establish your identity to gain access

We need to collect Personal Information in order to provide requested services and products to you. If you do not provide the information requested, we may not be able to provide the Services. If you disclose any Personal Information relating to other people to us or to our service providers in connection with the Services, you represent that you have the authority to do so and to permit us to use the information in accordance with this Privacy Statement.

We may combine Personal Information that we collect about you with Personal Information you provide to Chemours through other sources, such as product registrations, inquiries or marketing events. We will use the combined Personal Information in accordance with this Privacy Statement for as long as it is combined.

Information Collected Through Cookies, Pixel Tags and other Technologies

Like many website owners and operators, we use automated data collection tools such as Cookies and Web Beacons to collect certain information.

- “Cookies” are small text files that are placed on your hard drive by a Web server when you access our Site. We may use both session Cookies and persistent Cookies to identify that you’ve logged in to the Site and to tell us how and when you interact with our Site. We may also use Cookies to monitor aggregate usage and web traffic routing on our Site and to customize and improve our Site. Unlike persistent Cookies, session Cookies are deleted when you log off from the Site and close your browser. Although most browsers automatically accept Cookies, you can change your browser options to stop automatically accepting Cookies or to prompt you before accepting Cookies. Please note, however, that if you don’t accept certain Cookies, you may not be able to access all portions or features of the Site. Some third-party service providers that we engage (including third-party advertisers) may also place their own Cookies on your hard drive. Note that this Privacy Statement covers only our use of Cookies and does not include use of Cookies by such third parties.
- “Flash Cookies” are local stored objects used to collect and store information about your preferences and navigation to, from, and on our website. Flash cookies are not managed by the same browser settings that are used for browser cookies.
- “Web Beacons” (also known as Web bugs, pixel tags or clear GIFs) are tiny graphics with a unique identifier that may be included on our Site for several purposes, including to deliver or communicate with Cookies, to track and measure the performance of our Site, to monitor how many visitors view our Site, and to monitor the effectiveness of our advertising. Unlike Cookies, which are stored on the user’s hard drive, Web Beacons are typically embedded invisibly on web pages (or in an e-mail).

Information About You Provided by Third Parties

In certain instances, we may also acquire PI, including personal, demographic, behavioral and indirect information) about you from third parties with whom we have a business relationship.

How We Use Your Personal Information

We use the PI collected in the following ways:

- When it is necessary for the performance of a contract or to fulfill your request
- To improve our Services
- To respond to your inquiries and fulfill your requests, such as to send you e-mail alerts
- To complete and fulfill your purchase, for example, to process your payment, have your order delivered to you, communicate with you regarding your purchase and provide you with related customer service
- To monitor your usage of our Services
- To measure or understand the effectiveness of the information and advertising we serve to you and others, and to deliver relevant information and advertising to you
- To send you important information regarding the Services, changes to Chemours’ terms, conditions and policies and/or other administrative information
- To personalize your experience on the Site by presenting products and offers tailored to you
- To allow you to participate in sweepstakes, contests and similar promotions and to administer these activities. Some of these activities have additional rules, which

could contain additional information about how we use and disclose your PI, so we suggest you read those rules carefully

- To permit you to send messages to another person through the Services. Note, by using this functionality, you are telling Chemours that you are entitled to use and provide Chemours with the other person's name and email address
- To allow you to communicate and interact with others through the Services (for example, through a blog, message board, messaging functionality, chat functionality, profile or other social media)
- To permit you to register and participate with Chemours in technology forums and other events
- In any other way we may describe when you provide the PI
- And for any other purpose with your consent

Who We Share Your PI With and Why

Except to the extent necessary to fulfill our business obligations as described in this Privacy Statement, or to accomplish a disclosure requested or authorized by you based on your express advance consent, we do not sell, transfer, or otherwise disclose the personal information we collect from and about you.

We share your personal information as necessary to complete any transaction that you have requested or authorized. In addition, we share Personal Information among Chemours affiliates and subsidiaries and with vendors or agents working on our behalf for the purposes described in this statement.

Such disclosures may include:

Customer Information Shared in Order to Provide our Services or Support Transactions: We may share your Customer Information in connection with providing Services to you or your associated User and that User's other Authorized Users, including to help service transactions, transmit transactions to exchanges, provide customer service support and provide technical support. We will also share any requested information with the exchange or other settlement venue to which you (or your associated User) submit transactions to for settlement and clearance, including in the event of disputes regarding transactions.

Customer Information Shared with Our Service Providers: We may engage third-party service providers to support our business, including by providing services to us or on our behalf. Examples include hosting our web servers, analyzing data, providing marketing assistance, further development of our website and Systems and providing customer service.

Customer Information Disclosed in Connection with Business Transactions: We may disclose your Customer Information to a third party in the event of reorganization, merger, sale, joint venture, assignment, transfer or other disposition of all or any of our business, assets, or stock, including in connection with bankruptcy or similar proceedings.

Customer Information Shared with Third Parties to Market Their Products or Services: If you have not opted out of these disclosures, we may disclose your Customer Information to third parties to market their products or services to you. Such third parties are contractually required to only use such information for the purposes for which we disclose it to them.

Customer Information Disclosed for Our Protection and the Protection of Others: We may disclose your Customer Information to legal or regulatory authorities if required by them or we deem it appropriate, or if legally required to do so, pursuant to a request from a governmental entity, or if we believe in good faith that such action is necessary to:

- Confirm to legal requirements or comply with legal processes (including subpoenas)
- Enforce or apply our terms of use and other agreements, including for billing and collections purposes
- Protect our safety, property rights or the rights and safety of a third party, our affiliated companies, or the general public
- Stop any activity that we consider illegal, unethical, or legally actionable

Information Disclosed in an Aggregated or Anonymized Manner

We also share information in an aggregated or anonymized manner with our partners, other site visitors and third parties, so that they can understand the visitors to our websites and Users of our Services as well as usages of our Services. Such information will not be considered your Customer Information because it will be anonymized and aggregated in such a way that it cannot be reasonably linked to you or any other specific User or Authorized User.

Information Disclosed to Others in Accordance with Your Preferences

We may disclose your Customer Information to third parties if you, your User or your Authorized User consent to such disclosure. For example, when you or your User configure your profile, you may have the option to indicate that you would like to receive information about the opportunities, products, or services of a third party.

Customer Information Disclosed to Affiliates

We may share your Customer Information with our affiliates, in which case we will require those affiliates to honor this Privacy Policy. Affiliates include our parent company and any other subsidiaries, joint venture partners, or other companies that we control or that are under common control with us.

Information Disclosed with Your Consent

We may disclose your Customer Information for any other purpose to which you or your Authorized User consent.

Choices About Your Personal Information

Chemours gives you many choices regarding Chemours' use and disclosure of your PI for marketing purposes. Even where not legally compelled to do so, we do our best to honor your requests to correct, update, suppress, delete, or otherwise limit Chemours' use of your PI. To exercise this right, please contact us at Privacy-Office@Chemours.com

Contacting Us

Chemours is committed to responding to any questions or complaints about our collection or use of your PI. Individuals with inquiries or complaints regarding our Privacy Statement are encouraged to first contact Chemours at Privacy-Office@chemours.com. You may also contact

the Data Protection Authority/Supervisory Authority in the country of your habitual resident or place of work. A list from the International Conference of Data Protection and Privacy Commissioners can be found here: <https://icdppc.org/participation-in-the-conference/list-of-accredited-members/>.

The Security of Your Personal Information

Chemours uses reasonable organizational, technical, and administrative measures to protect PI under Chemours' control. Please remember no method of transmission over the Internet or method of electronic storage is 100% secure and we cannot guarantee its absolute security. We follow ISO 27001:2022 - A.5.34 and TISAX – 7.1.2 in our security.

Retention Period

We will retain your Personal Information for the period necessary to fulfill the purposes outlined in this Privacy Statement unless a longer retention period is required or allowed by law. The criteria used to determine our retention periods include:

- The length of time we have an ongoing relationship with you and provide requested services to you;
- Whether there is a legal obligation to which we are subject (for example, certain laws require us to keep records of your transactions for a certain period of time before we can delete them); or
- Whether retention is advisable in light of our legal position (such as in regard to applicable statutes of limitations, litigation or regulatory investigations).

Cross Border Transfers

Your PI may be stored and processed in any country where we have facilities or where we have engaged a service provider, and by using Chemours' Services you consent to the transfer of information to countries outside of your country of residence, including to the United States, which may have different data protection rules than in your country. Such transfers are governed by internal Controller to Controller contracts between Chemours' legal entities, and through Data Transfer agreements with nonaffiliated third parties. If you are located in the European Economic Area (EEA): For transfers from the EEA to countries not considered as having an adequate level of data protection, we have put in place adequate measures, such as utilizing the EU-US Data Privacy Framework or standard contractual clauses adopted by the European Commission protect your Personal Information, and other jurisdictional requirements as necessary.

Sensitive Information

Unless legally required, we ask that you do not send or disclose to Chemours any sensitive PI such as information related to racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, health, sex life or sexual orientation on or through the Services or otherwise to Chemours.

Use of Site by Children

Chemours is committed to protecting the privacy of children and we encourage parents and guardians to take an active role in their children's online activities. Chemours does not target the Services to children less than sixteen (16) years of age or collect information from children for the purpose of selling products or services. Chemours does participate in select educational programs such as science and environmental awareness in support of schools and communities. In the event that we discover that we have inadvertently collected the PI of a child under the age of 16, we will take prompt steps to delete such data.

Updates to This Privacy Statement

We may change this Privacy Statement from time to time. Please look at the revision date on this page to see when this Privacy Statement was last revised. Any changes to this Privacy Statement will become effective when we post the revised Privacy Statement on the Services. Your use of the Services following these changes means that you accept the revised Privacy Statement.

Contacting Chemours

If you have any questions or requests about this Privacy Statement, please contact Chemours at the Chemours Inquiry Management Center at Privacy-Office@chemours.com, or please write to the following address:

Chemours Inquiry Management Center
1007 N Market Street
Wilmington, DE 19898

Please include the name and the address to which you would like us to respond, along with the name of the applicable site about which you have privacy questions or concerns.

In the EEA, you may lodge a complaint with a data protection authority for your country or region, or where an alleged infringement of applicable data protection law occurs. A list of data protection authorities is available on the European Commission website. (link: <https://ec.europa.eu/newsroom/article29/items/612080>)

Additional Matters Relating to Residents of the European Economic Area

For the purposes of this portion of our Privacy Policy, "Personal Data" has the same meaning as under the General Data Protection Regulation (GDPR), Article 4(1) as any information relating to an identified or identifiable natural person.

If you wish to be informed about what Personal Data we hold about you or if you want it to be removed from our systems, please contact us.

Global Information Privacy Policy

This policy defines the commitment of Chemours to protect the privacy of personal information that is collected or used by Chemours in the course of conducting Chemours business. The scope of this Policy includes the collection and use of employee, customer, supplier and other third party personal information. On a global basis, Chemours will, and will cause its affiliates to,

establish and maintain business procedures that are consistent with this policy.

We respect the privacy rights of individuals.

Chemours takes privacy seriously and is committed to complying with all legal requirements regarding the privacy of personal information. Chemours will, from time to time, review its personal information collection, use, and disclosure practices in order to assure compliance with laws and regulations.

We give notice of Personal Information collection.

Chemours will give notice when personal information is collected consistently with applicable law. All notices will explain the need for the information and describe how the information will be used.

We get explicit consent for sensitive information/opt-in.

To the extent required by applicable law, Chemours will maintain procedures to assure that sensitive information is collected with explicit consent.

We process and distribute information consistent with notice.

Chemours will collect and use personal information consistent with the notices that have been provided. However, Chemours may decide to remove identifiable features from collected personal information and the resulting information may then be used for statistical, historic, scientific or other purposes, consistent with applicable law.

We provide information security.

Chemours will use commercially reasonable efforts to maintain the security of personal information, and protect the integrity of such information.

We provide individuals a way to access and correct their information.

Chemours will maintain commercially reasonable procedures consistent with applicable law for individuals to gain access to their collected personal information and, when appropriate, correct any information that is inaccurate or incomplete, or have their personal information deleted.

We require others who process Chemours data to comply with applicable law.

Chemours will require others who acquire or provide personal information from or to Chemours, including those engaged to provide support services, to appropriately protect personal information.

We provide a way to process complaints.

Chemours will publish the procedures for responding to complaints regarding potential deviations from its established procedures for protecting personal information.

We will disclose Personal Information when required by Law or court order.

Chemours will as permitted or required by law or court order, collect, use, transfer and/or disclose personal information pursuant to procedures that do not require giving notice (for example, in connection with law enforcement investigations).

We will align our Human Resource processes with the Chemours policy.
Chemours will align its Human Resources processes, policies, practices, and guidelines to comply with this Policy.

We retain the flexibility to change this policy.
Chemours reserves the right to modify and update this policy or its related business practices at any time

If you are concerned about our use of your Personal Information, please contact us at Privacy-Office@chemours.com.