

FM-200™

Fire Suppressant

Falcon Customer Protection Program for the Middle East

Warranty Program

Limited Warranty: Chemours warrants, for a period of **20 years** after original installation and subject to the service and registration requirements below, that:

- FM-200™ (also known as HFC-227ea) chemical clean agent installed in an approved¹ fire suppression system or equipment within the Middle East region² is not currently restricted for use in fire protection, due to their ozone depletion potential (ODP) or global warming potential (GWP). In the event that a regulation is enacted after purchase and installation of a new system using FM-200™, from one of our authorized OEM partners, that prohibits the use of this agent for fire protection and requires its removal, Chemours will replace the agent with one that meets the new environmental regulations in that particular country, subject to validation by Chemours that the service and registration requirements have been met in full. The remedy does not include labor or other costs associated with restoring the original system to an operational state.
- **Installation and Service Requirement:** This warranty is provided only to the original purchaser/user of the FM-200™ system. It is not transferable or assignable. It applies only to fire protection systems that are designed, installed, and commissioned by a Chemours authorized OEM and/or distributor, and that use hardware, components, controls, and detection devices provided by a Chemours authorized OEM and/or distributor. The original purchaser must maintain a service agreement with a Chemours authorized OEM and/or distributor from the date of installation and keep records validated by the Chemours authorized OEM and/or distributor of

all service visits, maintenance performed, and compliance certificates from local authorities on the system. In no event, will the warranty extend beyond the 20 year period.

This warranty is void if:

- Service visits do not take place or records validated by the Chemours authorized OEM and/or distributor of all service visits and maintenance performed on the system are not available for inspection,
 - Service is provided, but not at the frequency defined by local authorities or at a maximum of 6 monthly intervals (whichever is the shortest interval) to keep the system certified and operational,
 - After any discharge, the system is not refilled with genuine FM-200™ agent by a Chemours authorized OEM/distributor,
 - Service or maintenance by a non-Chemours authorized OEM and/or distributor is performed on the system.
- **Registration Requirement:** This warranty is not effective, unless the original purchaser registers the system directly with Chemours using the Fire Extinguishants Middle East FM-200™ Customer Protection Plan Registration Form and supplies a copy of the system working plan (as specified in NFPA 2001 section 5.1.2, 2012 edition) within 30 days after commissioning of the system. Any information supplied to Chemours will be treated as confidential. Any omission of information or erroneous information

provided in the registration form or the working plan (as specified in NFPA 2001 section 5.1.2, 2012 edition) will invalidate this warranty. Completed registration forms and system working plans should then be sent by email to bashar.abu-sitta@chemours.com. If the registration or system working plan can't be emailed, then please request instructions by emailing bashar.abu-sitta@chemours.com.

- (1) "Approved" means the system or equipment complies with CEN 14520, CEA 4009, VDS 2381, UL 2166, or other third-party accreditations, which other accreditations have been accepted by Chemours in writing prior to commissioning.
- (2) For the purposes of this warranty, the Middle East region comprises of:
- Bahrain, Egypt, Iraq, Jordan, Kuwait, Lebanon, Oman, Qatar, Saudi Arabia, United Arab Emirates, and Yemen.

For further information on the FM-200™ Falcon Customer Protection Program, please contact:

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Or your local authorized FM-200™ supplier

For further information regarding Fire Extinguishing Agents from Chemours, contact: www.cleanagents.chemours.com

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